



## COMMITMENT

### IMPARTIALITY AND CONFIDENTIALITY

The overall aim of certification is to give confidence to all interested parties that a product fulfils specified requirements. In order to inspire confidence, it is necessary for the certification body to be impartial, and to be perceived as impartial, well as maintain the confidentiality of information and documents to which has access in the course of their evaluation activities.

Impartiality implies the presence of objectivity, what is understood to mean that conflicts of interest do not exist, or are resolved so as not to adversely influence the activities of the certification body. Conflicts of interest include situations and bias that may arise from from the self-interest, self-review, over-familiarity, intimidation, among other factors, and may adversely influence in the objectivity, once the personnel performing evaluation activities is subject to psychological pressures in this sense.

Confidentiality implies the safeguarding of the information given in confidence and protection against unauthorized disclosure. Except for information that the client makes publicly available, or when agreed between BUREAU VERITAS CERTIFICATION and the client, all other information, including information about the client obtained from sources other than the client, is considered proprietary information and shall be regarded as confidential.

BUREAU VERITAS CERTIFICATION recognises these requirements, and by way of this signed Commitment and other means at its disposal, will seek to ensure that the services it provides are free from conflicts of interest and that all the information collected as part of these services is kept in strictest confidence.

BUREAU VERITAS CERTIFICATION's personnel involved in the certification process will not allow that commercial, financial or other pressures to compromise impartiality of activities. The offer of any such inducements for the purposes of assisting, favouring, hindering or delaying any transactions between BUREAU VERITAS CERTIFICATION and its clients shall be reported to the BUREAU VERITAS CERTIFICATION management. Any conflict of interest identified shall similarly be reported to the BUREAU VERITAS CERTIFICATION management. The management shall ensure that appropriate action is taken e.g. a change of personnel for that particular task.

In addition, all personnel, including any committee members, shall maintain confidentiality for all information obtained or created during the performing of certification activities, unless prohibited by law or by the certification scheme

The Bureau Veritas Certification statement of impartiality is located on the main website ([www.bureauveritas.com](http://www.bureauveritas.com)) in the System Certification Services area and the criteria for Management of Impartiality and Confidentiality assurance are defined in the BUREAU VERITAS CERTIFICATION's management system and can be made available under request.

#### **Commitment:**

**I accepted this Agreement as mandatory and formally commit myself by signing this with the following:**

- **to comply with all the rules defined by BUREAU VERITAS CERTIFICATION, including those relating to confidentiality and Independence from commercial and other interests;**
- **to declare to the management of the BUREAU VERITAS CERTIFICATION any prior and/or present association on their own part, or on the part of their employer, with:**
  - 1) **a supplier or designer of products, or**
  - 2) **a provider or developer of services, or**
  - 3) **an operator or developer of processes**

**to the evaluation activities or another of which I will be assigned to perform;**

- **to reveal to the management of the BUREAU VERITAS CERTIFICATION any situation known to them that my present them or the BUREAU VERITAS CERTIFICATION with a conflict of interest.**

Name:

Signed:

Date: