



ACTIONS DURING THE COVID-19 PANDEMIC PERIOD

AUDITS, TESTS, MONITORING and SAMPLE SELECTION events
(factory, distribution and trade center).



AUDIT IN FACTORY AND HANDLING COMPLAINTS - INITIAL / SURVAILENCE / RECERTIFICATION

National and international factory audits and complaints handling audits that cannot occur in person, can be carried out remotely on the same date already proposed / confirmed, through the use of an online video conference tool.

The event will take place with the evaluation of the same requirements already evaluated in the face-to-face audit, but remotely.

The auditor will access the records that will be shared in real time. We will only have access to the records shared by the auditee and no other.

The format of remote audits can occur until the end of 2020.

If it is impossible to perform in person or remotely within the regulatory period, audits may be postponed for up to 6 months, from the decision on the date of the critical analysis, which confirms the postponement of the event. This critical analysis will be carried out by the technical area and the decision should take place until 06/30/2020, which is the term established by the text of the regulation of Ordinance Inmetro 111: 2020.

After 06/30/2020, it will no longer be allowed to decide to extend the event and it should take place within the deadline already established.



SURVAILENCE / RECERTIFICATION TESTS

In the absence of samples or testing laboratories available, tests may be carried out within 6 months of the regulatory deadline, from the decision on the date of the critical analysis, which confirms the postponement of the event. This critical analysis will be carried out by the technical area and the decision should take place until 06/30/2020, which is the term established by the text of the regulation of Ordinance Inmetro 111: 2020.

After 06/30/2020 it will no longer be allowed to decide for the extension of the tests and they should take place within the deadline already established.



SELECTION SAMPLES

Sample selection is temporarily suspended until 06/30/2020. We will send the collection plan with the list of samples to be selected and sent directly to the laboratories.

Attention - The selected sample must have been manufactured within the current surveillance period.

Inform the date of manufacture, batch and / or serial number for each of the samples sent, including the samples selected as Counter-proof and Witness.

For collection in the trade, send a copy of the purchase invoice.



SURVAILENCE CONFIRMATION

Surveillance confirmation will be issued, even if the audit and testing events are extended.

The issuance of the letter does not exempt audits and tests from being carried out, which will be extended up to 6 months



ROUTINE/MONITORING TEST

The routine test realized of 1st part laboratories are temporarily suspended for audits to be carried out remotely. The tests must be carried out and the reports sent to BV.

Graciously

Bureau Veritas Certification