



BVQI do Brasil Sociedade Certificadora Ltda.

Actions during the COVID-19 pandemic period

AUDITS, TESTS, MONITORING and SAMPLE SELECTION events (factory, distribution and trade center).

AUDIT IN FACTORY AND HANDLING COMPLAINTS - INITIAL / SURVAILENCE / RECERTIFICATION

National and international factory audits and complaints handling audits that cannot occur in person, can be carried out remotely on the same date already proposed / confirmed, through the use of an online video conference tool.

The event will take place with the evaluation of the same requirements already evaluated in the face-to-face audit, but remotely.

The auditor will access the records that will be shared in real time. We will only have access to the records shared by the auditee and no other.

If it is impossible to perform in person or remotely within the regulatory period, they may be postponed for up to 6 months, according to the text of the regulation of Ordinance Inmetro 111: 2020.

SURVAILENCE / RECERTIFICATION TESTS

In the absence of samples or testing laboratories available, tests may be carried out within 6 months of the regulatory deadline.

SELECTION SAMPLES

Sample selection is temporarily suspended. We will send the collection plan with the list of samples to be selected and sent directly to the laboratories.

Attention - The selected sample must have been manufactured within the current surveillance period.

Inform the date of manufacture, batch and / or serial number for each of the samples sent, including the samples selected as Counter-proof and Witness.

For collection in the trade, send a copy of the purchase invoice.



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SURVAILENCE CONFIRMATION

Surveillance confirmation will be issued, even if the audit and testing events are extended.

The issuance of the letter does not exempt audits and tests from being carried out, which will be extended up to 6 months after the letter is issued.

ROUTINE/MONITORING TEST

The routine test realized of 1st part laboratories are temporarily suspended. The tests must be carried out and the reports sent to BV.

The records of the tests will be evaluated together with the postponed audit event.

Follow-up and new tests will be requested when the audit event is held.

Graciously

Bureau Veritas Certification